

2. Bringing your voices to the conversation about healthcare in our province is the natural next step.

We know how important it is to bring the perspective of patients, families and communities to any discussion about the future of healthcare.

We've learned a lot from listening to Albertans, and we are pleased and honoured to share what we've learned whenever asked. Through the **Collaboration for Change Initiative**, we are able to do both. We bring your voices to the crucial discussion about primary care, and we support an initiative intended to test various strategies for engaging citizen-patients.

The CCI project is focusing on how to involve patients in the design of a primary care system that works well for them.

The CCI partnership has launched an initial pilot working with the East Calgary Health Centre **Family Care Clinic**. The purpose of the pilot is to support the Clinic's patients to become partners in the design and evaluation of the Centre's programs and services.

On the next page, find out more about the ways our partners sought our input and participation over the past two years.

We brought your voices to the healthcare conversation.



At the Humanities in Health Care Forum in Calgary, we spoke about the importance of patient engagement.



We brought a perspective on how citizens and patients might be involved in the research and design of Primary Health Care services to a meeting of the Northern Alberta **Primary Care Research Network**.



At **Alberta's Inaugural Primary Health Care Improvement Symposium**, we hosted a concurrent session to introduce providers to the idea of experience-based co-design, a strategy they can use to involve patients as partners in the design and delivery of care.



At the invitation of Alberta Health Services Quality and Healthcare Improvement's new Design Lab we participated in a one-day Innovation Lab on **Frame-Shifting Innovation: How to help large bureaucracies to think, see and act differently**.



We presented a plenary session at the Primary Care Strategic Leaders Forum about why community engagement is so important for Primary Care reform.



Alberta Innovates Health Solutions has invited one of our members to serve as co-chair on its **Secondary Use Data Project**, and to have a representative on its **Patient Engagement Platform** Advisory Committee.



The University of Calgary asked us to make a presentation to medical residents who are transitioning into practice. We discussed the subject of physicians as advocates.



At the request of the Primary Care Alliance Community Engagement Working Group, we gave substantial feedback on two documents relating to **Primary Care Network Evolution**.



Representatives from IMAGINE have served on a national working group chaired by the **Canadian Patient Safety Institute** that provides oversight and input into the development of a national patient engagement guide.



A representative from IMAGINE is serving on the Reference Committee for the Provincial Primary Healthcare Patient Panel Reporting Initiative.



A representative from IMAGINE is serving on the Steering Committee for the Primary Care – Chronic Disease Management Initiative.



We have been invited to play a key role in the Collaboration for Change Initiative, which is testing new ways of engaging citizens to improve primary healthcare.



Citizen participation



Health results that matter



Research and experience



Health system partnerships