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Listening to Albertans and asking for your perspective on our healthcare system is fundamentally important to IMAGINE.

We know that your insights are key to defining and designing person-centred care. We want – and need – to hear your stories, and understand your experiences.

So in 2016, IMAGINE went on a road-trip across the province, stopping in six communities, meeting with up to 15 people each time.

We asked questions, we listened, and we learned. **Six common themes emerged** about what matters most to Albertans.

The discussions were both energizing and grounding. They showed us that IMAGINE is on the right track: Albertans do have important, meaningful contributions to make, and you want to be involved in the conversation about changing the system.

We have more community meetings scheduled for 2017, so if you're interested in getting involved, you are welcome. And knowing we can't be everywhere, we've created an orientation package that will allow you to host similar meetings.

Based on our experience listening to Albertans, and supported by a grant from Alberta Health, we are now working with our partners to design an engagement process focused on primary care. In 2017, we will be hosting a dialogue with a diverse group of Albertans on proposed changes for accessing effective community-based care.

If you're interested in participating, please **get in touch** with us.

On the next page, find out more about the ways we are listening to Albertans.

We **IMAGINE** a better health system. As Albertans, let's work together to make it happen.

We listened to Albertans.



Over 180 people responded to the polls we regularly have in our newsletters, providing us with information about their experiences with the healthcare system. You too can **sign up to participate**—we'd welcome you!



Through our **newsletters**, we informed subscribers about opportunities to participate in the initiatives of our healthcare-system partners.



We participated in the design of **Change Day Alberta**, which generated 6,000 pledges by Albertans to make a change in their health or the healthcare system. IMAGINE also **made four pledges**.



We hosted citizen and community leaders to a lunch and discussion following the forum on Unleashing Healthcare Innovation in Calgary. A group from Peace River joined us by teleconference.



We hosted a series of regional meetings to hear citizens' dreams for their healthcare system.



We researched how best to engage citizens and patients, and we completed a literature review of promising practices



We worked with a small group of volunteers to take what we learned from our community meetings and develop **a paper** on the definition and attributes of an integrated, person-centred healthcare system.



Finally, we are embarking on a project with the support of an Alberta Health grant to develop and implement a strategy for engaging Albertans in discussions about the future of primary health care.



Citizen participation



Health results that matter



Research and experience



Health system partnerships